COVID-19 Information

The latest Bulletins:

Is your business considered an Essential Industry

Identifying Essential Critical Infrastructure Workers

Webinars:

NCLM Communicates Virus Response Points to State Policymakers – Tune in at 2:00 p.m. Tuesday, March 31, 2020

UNC School of Government Webinar – Pandemic-Related Tax Questions – Tune in at 10:00 a.m. Thursday, April 2, 2020

NCEM Public Assistance Applicant Briefings – Tune in at 10:00 a.m. or 2:00 p.m. Thursday, April 2, 2020 for the Eastern Branch updates.

Governor's Executive Orders

Governor's Executive Order No. 122

Governor's Executive Order No. 121

       FAQ for EO121

Governor's Executive Order No. 120

Governor's Executive Order No. 119

Governor's Executive Order No. 118

Governor's Executive Order No. 117

FEMA Public Assistance Program

NCEM has provided helpful information on the FEMA Public Assistance Program reimbursement process for COVID-19 emergency protective measures eligible expenses. Please see the attached guidance

documents which are also available on the SOG's COVID-19 resource site at the Emergency Management page.

For questions and further assistance, please contact the NCEM PA Hotline at pahotline@ncem.org or 919-825-2548.

FEMA Public Assistance Applicant Registration Process

FEMA Grants Portal Registration and RPA process presentation

FEMA guidance states, in part, that eligible emergency protective measures taken to respond to the COVID-19 pandemic at the direction or guidance of public health officials may be reimbursed under Category B of FEMA's Public Assistance program.
…see more

Other Items

NC 2-1-1 is now a resource for people to call for assistance related to the COVID-19 coronavirus. NC 2-1-1 is an information and referral service that families and individuals can call to obtain free and confidential information on health and human services resources within their community. NC 2-1-1 operates 24 hours a day, seven days a week, 365 days a year and resources are available in most languages.

Citizens can **text COVIDNC to 898211** to receive general information and updates about COVID-19. You can also sign up to get regular alerts on the rapidly evolving situation and NC's response.

NC 2-1-1 can refer callers to the organizations in their local community best equipped to address their specific health and human services needs including food, shelter, energy assistance, housing, parenting resources, health care, employment, substance abuse treatment, as well as specific resources for older adults and persons with disabilities, and much more. Simply **dial 2-1-1** or **TTY 888-892-1162** for assistance.

Due to anticipated high call volume, those seeking general information about COVID-19 are strongly encouraged to sign up for texts. People who are trying to locate specific services would benefit by calling.

NC 2-1-1 cannot provide direct medical services, and COVID-19 can only be diagnosed by a health care professional. If you suspect you or someone you care for may have symptoms or have been exposed to the virus, you should contact your health care provider. If you do not have a provider, you can reach out to **your local health department** for guidance.

People should only call 9-1-1 if they are experiencing an emergency. 9-1-1 centers across NC have been receiving general questions and other non-emergency calls related to COVID-19. **Please do not call 9-1-1 unless you have an emergency.**

NCDOR Service Centers

The NC Department of Revenue (NCDOR) service centers in the state will be closed to the public through at least **April 1, 2020**. Agents are available remotely to assist taxpayers with their questions. NC follows the Internal Revenue Service's (IRS) individual income filing deadline, which is April 15, 2020. The IRS has not officially announced a change in that deadline. NCDOR will adjust its filing deadline if the IRS deadline changes.

Local Emergency Declarations

NC Emergency Management has been advised that FEMA **will not** require a local state of emergency declaration as a condition for FEMA reimbursement for eligible emergency protective measures (Category B) expenses related to the COVID-19 emergency. A local state of emergency is also **not required** for Small Business Administration disaster loan assistance for businesses in your communities.

Older Americans Act Reauthorization

The US House of Representatives unanimously approved a bipartisan bill, **"Supporting Older Americans Act of 2020"**, which reauthorizes the Older Americans Act (OAA) through **2024**. This is the final legislative step for passage of OAA reauthorization. The legislation will now be sent to the President's desk for his signature.

Reauthorization of the OAA indicates a strong commitment to providing support to our nation's older Americans ensuring that these individuals can receive services like in-home personal care, healthy and consistent meals, transportation to essential medical appointments and other engagements, and access to legal services including those that prevent elder abuse and reduce social isolation. This reauthorization also supports the needs of unpaid and family caregivers who are playing an increasingly significant role in supporting the needs of older adults.

The funding increases recommended in this legislation, if implemented by congressional appropriators, show strong federal support for funding levels that will allow Area Agencies on Aging (AAAs) to not only continue but expand upon the important work they do to support the needs of older adults.

This reauthorization also preserves AAA's "right of first refusal," an important legislative priority that the **National Association of Development Organizations** (NADO) advocated for, working closely with the **National Association of Area Agencies on Aging** (n4a). **Click here** to read n4a's statement on the OAA reauthorization.

Pandemic Preparedness in the Workplace and the American's with disabilities act.

Social Security closes to the public - press release

"Twenty Things for Organizational Leaders to Know about COVID-19 as of March 12, 2020" (Thanks Bo Ferguson, Durham Deputy City Manager)

Local Government as Lender: Emergency Loans for Small Businesses

Ferry Division Announces Alternate Schedules

Resources from Trusted Health Organizations

World Health Organization COVID-19 Resource Page

Centers for Disease Control and Prevention Resource Page

NC Department of Health and Human Services Resource Page

Johns Hopkins University COVID-19 Map

Resources from Partner Organizations

ICMA COVID-19 Resource Page

NCLM COVID-19 Resource Page

NCLM Resource COVID-19 Resource Library

NCACC COVID-19 Resource Page

UNC School of Government COVID-19 Resources

National Association of Regional Councils COVID-19 Resource Page

COVID-19 GIS Hub

Conronavirus Response Solution

Eastern Carolina Council's Local Government Operational Status and Resources

Regional businesses with special hours

Carteret County Governments

[Carteret County Government COVID-19 Update Page](#)

[Town of Atlantic Beach](#)

[Town of Cape Carteret Press Release](#)

[Town of Cedar Point](#)

[Town of Emerald Isle Press Release](#)

[Town of Indian Beach](#)

[Town of Morehead City Precautions & Closures](#)

[Town of Newport](#)

[Town of Pine Knoll Shores State of Emergency](#)

[Craven-Pamlico-Carteret Regional Library](#)

[Carteret County Public Schools - Announcements](#)

[Carteret Health Department](#)

Craven County Governments

[Craven County Government COVID-19 Update Page](#)

[Town of Bridgeton](#)

[Town of Cove City - Facebook](#)

Town of Dover

[City of Havelock Cancellations](#)

[City of New Bern COVID 19 update](#)

[Town of River Bend Cancellations](#)

[Town of Trent Woods](#)

[Town of Vanceboro](#)

[Craven-Pamlico-Carteret Regional Library](#)

[Craven County Public Schools](#)

[Craven County Health Department](#)

Duplin County Governments

Duplin County Government COVID-19 Update Page

Town of Beulaville

Town of Calypso

Town of Faison

Town of Greenevers COVID-19 Information

Town of Kenansville

Town of Magnolia

Town of Rose Hill

Town of Teachey

Town of Warsaw

Duplin County Schools

Duplin County Health Services

Greene County Governments

Greene County Health Department COVID-19 Resource Page

Town of Hookerton

Town of Snow Hill Announcement

Town of Walstonburg

Neuse Regional Library

Greene County Public Schools

Greene County Health

Jones County Governments

Jones County Health Department COVID-19 Resource Page

Town of Maysville

Town of Pollocksville

Town of Trenton

Neuse Regional Library

Serving Carteret, Craven, Duplin, Greene, Jones, Lenoir, Onslow, Pamlico and Wayne Counties

Jones County Public Schools

Jones County Health Department

Lenoir County Governments

Lenoir County COVID-19 Resource Page

City of Kinston

Town of Grifton

Town of LaGrange

Town of Pink Hill

Neuse Regional Library

Lenoir County Public Schools

Lenoir County Health Department

Onslow County Governments

Onslow County COVID-19 Update Page

Town of North Topsail Beach

Town of Richlands

Town of Surf City COVID-19 Update

Town of Swansboro

Onslow County Public Library

Onslow County Schools

Onslow County Consolidated Human Services

Pamlico County Governments

Pamlico County COVID-19 Information Page

Town of Alliance

Town of Grantsboro

Town of Oriental COVID-19 Update

Craven-Pamlico-Carteret Regional Library

Pamlico County Schools

Pamlico County Health Department

Wayne County Governments

Wayne County COVID-19 Resource Page

Town of Fremont

Town of Mount Olive Alerts

Village of Walnut Creek

Wayne County Public Library

Wayne County Schools

Wayne County Health Department

News sites

Neuse News

WCTI 12

WNCT 9

Sun Journal

Telework

UNC School of Government: Teleworking Guidance: Best Practices, Sample Policies, and Cybersecurity, Shannon H. Tufts

Other ideas for what should be in this resource guide or have updates to information we are seeking? Feel free to email info directly to Katie Bordeaux at kbordeaux@eccog.org