

# Area Agency on Aging

## Carteret County

- ECC-AAA participated in the weekly virtual FCSP Support Group.
- Carteret County re-opened the Center on 4/12/21
- Carteret Aging Services is providing activities like exercise and music classes virtually.
- ECC-AAA provided a virtual technology presentation for caregivers in Emerald Isle.
- ECC-AAA provided a virtual Trualta portal training to Caregivers.

## Craven County

- Attended Craven Aging Planning Board.
- ECC-AAA participated in the Carolina East Regional Medical Center Dementia Friendly Task Force.
- ECC-AAA Participated in the monthly virtual FCSP Support Group.
- Craven Senior Center open with limited capacity. Havelock Senior Center re-opened on 5/3/21.
- ECC-AAA provided a virtual Trualta portal training to Caregivers

## Duplin County

- Duplin County Services for the Aged is providing Arthritis exercise classes.
- Duplin County Services on the Aged is providing in-person FCSP Support Groups.
- Participated in Duplin County Aging Planning Board.
- Duplin Services for the Aged opened with limited capacity.

## Greene County

- Greene Senior Center is providing monthly virtual FCSP Support Groups.
- Participated in the Greene County Aging Planning Board.
- Greene County Senior Center is holding Bingocize and Arthritis classes in small groups.
- Greene County Senior Services is opened with limited capacity.

## Jones County

- Participated in the Jones County Aging Planning Board.
- Jones County Senior Center and all three nutrition sites are open and serving a hot meal to seniors.



Serving Carteret, Craven, Duplin, Greene, Jones, Lenoir, Pamlico and Wayne Counties



# Area Agency on Aging

## Lenoir County

- Attended Lenoir County Aging Planning Board teleconference.
- Lenoir County Council on Aging is providing a variety of exercise programs. Classes are held both virtually and in-person using strict protocol to maintain social distancing.
- Lenoir County Council on Aging is providing congregate meals on site abiding strict protocols.
- Lenoir County Council on Aging has re-opened on 5/3/21.

## Onslow County

- Onslow Senior Services is partnering with Onslow Health Department to administer COVID vaccinations.
- Onslow Senior Services nurses rotate shifts to administer shots and In-Home Aides assist with post shot observation.
- ECC-AAA has provided training to Onslow DSS on the FCSP program with CARES-Act funding.
- Onslow County Senior Services has re-opened on 5/3/21.

## Pamlico County

- Pamlico Senior Services is working with the Pamlico Health Department to administer COVID vaccines.
- Pamlico Senior Services assisting in the registration of clients to aid the distribution of these vaccines.
- Pamlico County has done a virtual training on Powerful Tools for Caregivers, this is provided through Prime Time and ECC-AAA.

## Wayne County

- Wayne Services on Aging is collaborating with the Wayne County Health Department to register older adults for the COVID-19 vaccine.
- Wayne Services on Aging is beginning to open the center on a very limited basis. COVID safety protocol is used.
- Activities open now include the gym, computer lab, and group respite.
- Multiple exercise classes are held both virtually and in-person outside using strict protocol to maintain social distancing.



Serving Carteret, Craven, Duplin, Greene, Jones, Lenoir, Onslow, Pamlico and Wayne Counties



REGIONAL FUNDING ALLOCATIONS for OLDER AMERICANS ACT										
County	HCCBG		EBHP (IIID)		FCSP		SCGP		Legal Services	
	Budget	YTD Expended	Budget	YTD Expended	Budget	YTD Expended	Budget	YTD Expended	Budget	YTD Expended
Carteret	522,514	283,789	5,633	1,508	16,835	6,017	14,020	4,470	2,972	2,159
Craven	576,786	318,587	6,272	1,333	19,388	7,246	4,673	0	3,332	2,421
Duplin	494,849	171,234	5,250	1,730	16,330	7,906	4,673	2,275	2,751	1,999
ECC	0	0	11,077	1,831	203,729	136,348	0	0	0	0
Greene	237,703	121,986	2,305	472	10,731	5,634	14,020	10,515	1,264	918
Jones	164,851	61,763	1,721	79	9,148	3,578	4,673	1,844	900	654
Lenoir	544,119	308,177	5,323	1,672	14,623	39,758	14,020	7,327	2,832	2,057
Onslow	750,302	383,900	7,417	2,589	17,839	13,846	14,020	6,862	3,948	2,868
Pamlico	198,752	108,165	2,056	0	11,039	2,575	9,348	7,011	1,089	791
Wayne	865,310	526,467	8,528	2,696	20,021	14,795	14,020	6,371	4,512	3,279
Regional Totals	4,355,186	2,284,068	55,582	13,910	339,683	237,703	93,467	46,675	23,600	17,146

REGIONAL COVID-19 FUNDING ALLOCATIONS					
County	Families First		CARES-Act		
	Budget	YTD Expended	Budget	YTD Expended	YTD Expended
Carteret	61,797	0	179,124	2,109	
Craven	70,288	11,898	147,140	55,225	
Duplin	56,604	96,660	163,031	14,115	
ECC	0	0	75,524	25,785	
Greene	21,354	6,290	74,448	22,918	
Jones	12,773	11,896	58,443	9,757	
Lenoir	58,541	11,267	171,433	40,682	
Onslow	85,414	70,308	168,068		
Pamlico	14,561	0	27,154		
Wayne	97,796	0	262,171		
Regional Totals	479,038	208,319	1,326,536		

Source: ARMS Report ZGAS15-3 Service Expenditures

Figures through March 31, 2021

## Ombudsman

	Carteret	Craven	Duplin	Greene	Jones	Lenoir	Onslow	Pamlico	Wayne
Resolved	17	70	26	8	0	13	26	13	50
Open Complaints	0	0	0	0	0	0	0	0	0
Family Care Home Visits	1	0	4	2	3	0	1	0	0
Adult Care Home Visits	7	19	8	5	0	0	35	0	16
Skilled Nursing Facility Visits	7	21	7	3	2	6	9	0	11

## Local Contact Agency

	Carteret	Craven	Duplin	Greene	Jones	Lenoir	Onslow	Pamlico	Wayne
LCA – Persons served	0	0	0	0	0	0	0	0	0

## Nutrition

	Carteret	Craven	Duplin	Greene	Jones	Lenoir	Onslow	Pamlico	Wayne
Meals Served	2,528	9,295	11,140	2,073	4,086	5,940	4,786	3,180	16,725

Figures March 1, 2021, through April 30, 2021



Serving Carteret, Craven, Duplin, Greene, Jones, Lenoir, Onslow, Pamlico and Wayne Counties



## Area Agency on Aging bringing the Region together:

ECC-AAA hosted a Regional Provider Meeting for all providers across all funding sources on Wednesday April 28, 2021. We had 27 providers in attendance at this event.

The ECC-AAA Ombudsmen are working with facilities across the region in May to begin soft re-entries into the facilities. All precautions are in place for the safety of staff and residents.

ECC-AAA is finishing the FY20/21 Older Americans Act monitoring season. ECC-AAA is starting the COVID-19 Funding services monitoring. This cover all counties in the region and approximately 27 providers.

ECC-AAA has been given 105 Caregiver slots for the Virtual Trualta Caregiver Education Platform for our Region from DAAS. ECC-AAA Staff have completed the training and are beginning to education community members.

ECC-AAA participated in a Health Fair at the Omega Center and Pembroke in Craven County and at Granger Stadium in Lenoir County to provide information to the community on Aging Services and Resources.

ECC-AAA presented to the County Commissioners in Carteret, Craven, Greene, Pamlico, and Wayne, a program overview and information on services for the upcoming contract season.



Serving Carteret, Craven, Duplin, Greene, Jones, Lenoir, Onslow, Pamlico and Wayne Counties



## CARES-Act Tablet Distribution

Eastern Carolina Council's Area Agency on Aging (ECC-AAA) Ombudsman Program was awarded CARES-Act (Coronavirus Aid, Relief, and Economic Security) funds to assist residents in long-term care facilities. Social isolation has been a critical challenge during the pandemic and the ECC-AAA Ombudsman Program used CARES-Act funds to purchase electronic tablets to help residents stay in touch virtually with family, friends, and Ombudsmen. Since skilled nursing facilities were eligible to obtain assistive devices through Civil Money Penalty (CMP) grants, the Ombudsman Program focused on family care home and adult care home residents. All family care homes and adult care homes region-wide were offered tablets.

Collectively, fifty-nine tablets were obtained and programmed with the video call programs Skype and Zoom, with facilities caring for more than thirty residents receiving two tablets. The Ombudsmen programmed the tablets with facility-specific emails and provided the tablets to facilities ready to be used. Detailed instructions on how to invite family and friends to join video calls were provided to facility staff as well as guidelines on how to secure the tablets when not in use. The tablets were delivered with Ombudsmen contact information already entered in and can be monitored remotely by Ombudsmen staff.

To ensure security, tablets for family care homes with six residents or less were protected by locked holders connected to security cords. For all other facilities, the tablets were secured in wheeled kiosks to enable the tablets to be secured and portable through larger facilities. The facility staff were encouraged to assist residents with calls at-will and are not required to return the tablets once the public health emergency has ended. Much appreciation was voiced by facility staff members, many who were using personal devices to connect residents with family and friends.





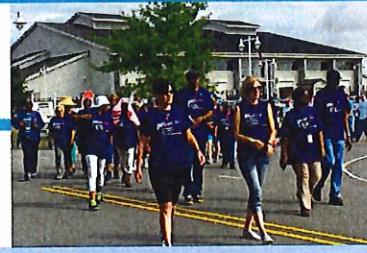
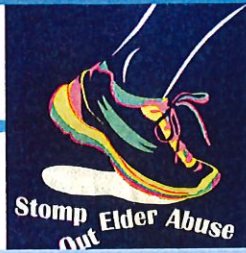
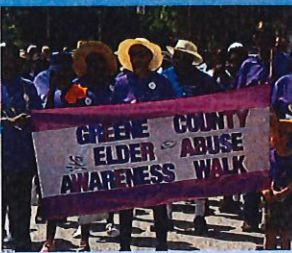


# WORLD ELDER ABUSE AWARENESS DAY

Building Strong Support for Elders

Lifting Up Voices

## POST IT IN PURPLE



### **1 in 10** Americans age 60 and over experience abuse.

Every year communities around the world join to raise awareness of elder abuse, neglect, and exploitation. This is an opportunity to renew your commitment to preserving the rights of older adults who have the right to live with dignity, free from abuse, and neglect.

**Are you an advocate for older adults?**

**Build awareness in your community about Elder Abuse.**

**Grab your friends, family and co-workers and show your advocacy.**

**Take a picture, challenge someone, and post it on social media.**

**May 9, 2021 – June 20, 2021**

***Eastern Carolina Council Area Agency on Aging***

**CHALLENGES YOU TO:**

**“POST IT IN PURPLE.”**



**Make a Sign  
Wear a Shirt**



**Take a Picture  
Take a Video**



**Post It On  
Social Media**

**#WEAAD, #ECCAAA**

For More Information Contact:



**(252) 638-3185**

**[www.eccog.org](http://www.eccog.org)**





# **National Elder Abuse Awareness Month**

## **May 9, 2021 to June 20, 2021**



**Are you an advocate for older adults?**  
**Join Eastern Carolina Council Area Agency on Aging in**  
**building awareness in your community about Elder Abuse.**

Pinwheel gardens represent our efforts to focus on community Elder Abuse Awareness. Join us in building community awareness, education, and information on Elder Abuse. Pinwheels represent a world free from elder abuse. It is your world, our world, free from elder abuse.

If you suspect Elder Abuse is occurring, contact your local Department of Social Services, Adult Protective Services Department TODAY!

**#WEAAD & #ECCAAA**

For more information, local resources, and services contact:

***Eastern Carolina Council***  
***Area Agency on Aging***

**252-638-3185**



# **See It, Report It, Stop It!**