



## **CRAVEN COUNTY**

### **LOCAL RESOURCES FOR CAREGIVERS & OLDER ADULTS:**

#### **Coastal Community Action, Inc.:** (252) 223-1630; [www.coastalca.org](http://www.coastalca.org)

- **Address:** 303 McQueen Ave, Newport NC
- **Services:** Senior Companion Programs, retired and senior volunteer programs, HUD Section 8 Rental assistance, weatherization assistance, Housing & Home improvement assistance.

#### **Craven County Department of Social Services:** (252) 636-4900; [www.cravencountync.gov](http://www.cravencountync.gov)

- **Address:** 2818 Neuse Blvd, New Bern, NC 28561
- **Services:** Medicaid Applications, SNAP (Food stamp assistance), Fan Relief Programs, Adult Protective Services, Case Management, Guardianship and Alternatives to Guardianship, Special Assistance/In-Home Programs, In-Home Aide Services, Special Needs Registry, and Low-Income Energy Assistance Program.

#### **Eastern Carolina Council Area Agency on Aging:** Kim Baker at (252) 638-3185, ext. 3009; [www.eccog.org](http://www.eccog.org)

- **Address:** 233 Middle Street, 3<sup>rd</sup> Floor, New Bern NC
- **Services:** Caregiver information and assistance, caregiver one-on-one options counseling, support and training, information and referral programs, literature, Long Term Care Ombudsmen program, advance care planning and document education and assistance.

#### **George Street Senior Center:** (252) 638-1790; [www.ccseniorservices.weebly.com](http://www.ccseniorservices.weebly.com)

- **Address:** 811 George St, New Bern NC
- **Services:** Home Delivered Meals, Support Groups, Congregate Meal Site, Evidence Based Programs, Caregiver Memory Café Support Group, Grandparents Raising Grandchildren Support Group, Sunshine Center (provides temporary relief to caregivers who are caring for loved ones with Alzheimer's disease and related conditions), fitness classes, and groups.

#### **Havelock Senior Center:** (252) 444-6433; [www.havelocknc.us/departments/parks-recreation/senior-center/](http://www.havelocknc.us/departments/parks-recreation/senior-center/)

- **Address:** 103 Trader Ave, Havelock, NC 28532
- **Services:** Powerful Tools Caregiver Classes, caregiver resources and information assistance, Congregate Meal Site, activities, fitness, Evidence Based Programs, informational lending library, and classes.

### **CAREGIVER SUPPORT GROUPS**

- **1<sup>st</sup> Monday of the month at 4:00 pm, Memory Care Café;** George Street Senior Center, 811 George St, New Bern
- **1<sup>st</sup> Wednesday of the month at 1:00 pm, Caregiver Support group meeting,** Home Place of New Bern, 1309 McCarthy Blvd, New Bern.
- **4<sup>th</sup> Thursday of the month at 10:00 am, PERC Support Group** (for individuals with early onset diagnosis); George Street Senior Center, 811 George St, New Bern.
- **4<sup>th</sup> Wednesday of the month at 1:00 pm, Parkinson's Support Group;** Homeplace of New Bern, 1309 McCarthy Blvd, New Bern
- **1<sup>st</sup> Saturday of the month at 10 am-11:30 am, Brain Injury Support Group;** Homeplace of New Bern, 1309 McCarthy Blvd, New Bern

## CAREGIVER RESOURCES

- **AARP of North Carolina:** 1-866-389-5650; [www.aarp.org](http://www.aarp.org)
- **Alzheimer's Association: Caregiver help line:** 1-800-272-3900, [www.alz.org](http://www.alz.org)
- **CARTS Transportation:** (252) 636-4917; [www.cravencountync.gov](http://www.cravencountync.gov)
- **Craven County Health Department:** (252) 636-4920
- **Dementia Alliance of North Carolina: Caregiver assistance line:** 1-800-228-8738; [www.dementianc.org](http://www.dementianc.org)
- **International Hearing Society (Hearing Aid Helpline):** 1-800-521-5247
- **Legal Aid of NC:** 1-866-219-5262; [www.legalaidnc.org](http://www.legalaidnc.org)
- **Long Term Care Regional Ombudsman:** Colby Smith, (252) 638-3185 or 1-800-824-4648
- **Medicare:** 1-800-633-4227; [www.medicare.gov](http://www.medicare.gov)
- **NC Assistive Technology:** (919) 859-8360, [www.ncdhhs.gov](http://www.ncdhhs.gov)
- **NC Baptist Aging Ministry (NCBAM, ramp assistance):** 1-877-506-2226, [www.ncbam.org](http://www.ncbam.org)
- **NC Division of Health & Human Services:** 1-800-662-7030; [www.ncdhhs.gov](http://www.ncdhhs.gov)
- **NC Independent Living Program:** 1-877-699-7578
- **NC Lions Foundation (visually and hearing-impaired assistance):** 1-800-521-5247
- **Nursing Home Complaint Hotline:** 1-800-624-3004
- **Project C.A.R.E-Caregivers Alternatives to Running on Empty:** Amanda Biggs, (252) 414-3230
- **Senior Health Insurance Information Program (SHIIP):** 1-855-408-1212; [www.ncdoi.com/SHIIP](http://www.ncdoi.com/SHIIP)
- **Social Security Administration:** 1-800-772-1213
- **U.S. Department of Veterans Affairs:** 1-844-698-2311; [www.va.gov](http://www.va.gov)

## TOLL-FREE INDIVIDUAL ASSISTANCE/CRISIS HOTLINES

- **Alzheimer's Foundation of America Caregiver Assistance Line:** 1-866-232-8484; [www.afadn.org](http://www.afadn.org)
- **Caregiver Connection Assistance Line:** 1-866-211-3380
- **Dementia Alliance of North Carolina: Caregiver assistance line:** 1-800-228-8738
- **RHA Health Services, Inc. Mobile Crisis Line:** 1-844-709-4097
- **Trillium Mobile Crisis Line:** 1-877-685-2415, [www.trilliumhealthresources.org](http://www.trilliumhealthresources.org)
- **United Way NC211 Helpline:** 211; [www.nc211.org](http://www.nc211.org)
- **Veterans Crisis Line:** 1-800-273-8255; [www.va.gov](http://www.va.gov)

## NC LISENSED ADULT RESPITE DAY PROGRAMS

- **Seniors Choosing to Live at Home Management Service LLC:** 755 McCarthy Blvd., New Bern; (252) 633-2514



## **NC LICENSED HOME CARE AGENCIES**

- **3HC Home Health and Hospice:** (252) 527-3869
- **Accommodating Home Care Services, Inc.:** (252) 635-9005
- **Assisting At Home, LLC:** (252) 633-6440
- **BAYADA Home Health Care, Inc.:** (910) 343-8347
- **CarolinaEast Home Care:** (252) 633-8185
- **Clark Home Care, Inc.:** (252) 495-8010
- **Community Home Care & Hospice LLC:** (252) 672-8301
- **Continuum Home Care & Hospice Craven County:** (252) 638-6821
- **Craven County Home Health and Hospice:** (252) 636-4930
- **Home Instead Senior Care:** (252) 633-3283
- **Home Life Care, Inc.:** (252) 672-8700
- **Lincare Inc.:** (252) 634-3355
- **Pruitt Health Home Health:** (252) 633-4588
- **Pruitt Health Hospice:** (252) 633-4311
- **Reflections Home Care, Inc.:** (252) 637-4600
- **Seniors Choosing to Live at Home Management Service LLC:** (252) 633-2514
- **Wilson's Home Care Agency, Inc.:** (252) 244-3595

## **NC LICENSED-LONG TERM CARE, ASSISTED LIVING SPECIAL CARE UNITS**

- **Croatan Village:** 4522 Old Cherry Point Rd, New Bern; (252) 634-9066
- **Homeplace of New Bern:** 1309 McCarthy Blvd., New Bern; (252) 637-7133
- **The Courtyards at Berne Village-Memory Care Unit:** 2701 Amhurst Blvd.; (252) 633-1779
- **The Gardens of Trent:** 2915 Brunswick Ave; (252) 638-4680

## **NC LICENSED-LONG TERM CARE, ASSISTED LIVING FACILITIES**

- **Brookdale:** 1336 S. Glenburnie Rd, New Bern; (252) 638-6660
- **Croatan Village:** 4522 Old Cherry Point Rd, New Bern; (252) 634-9066
- **Good Shepherd:** 603 West Street, New Bern; (252) 636-2722
- **Homeplace of New Bern:** 1309 McCarthy Blvd, New Bern; (252) 637-7133
- **Riverstone:** 104 Effird Blvd, New Bern; (252) 633-3455
- **Riverview:** 3407 Oaks Rd, New Bern; (252) 633-1143
- **The Courtyards at Berne Village:** 2701 Amhurst Blvd., New Bern; (252) 633-1779
- **The Gardens of Trent:** 2915 Brunswick Ave., New Bern; (252) 638-4680

## **NC LICENSED-LONG TERM CARE, SKILLED NURSING FACILITIES**

- **Bayview Nursing & Rehabilitation Center:** 3003 Kensington Park Dr., New Bern; (252) 638-1818
- **Cherry Point Bay Nursing & Rehabilitation Center:** 110 McCotter Blvd., Havelock; (252) 444-4631
- **Pruitt Health-Neuse:** 1303 Health Dr., New Bern; (252)634-2560
- **Pruitt Health-Trent:** 836 Hospital Dr., New Bern; (252)638-6001
- **Riverpoint Crest Nursing & Rehabilitation Center:** 2600 Old Cherry Point Rd., New Bern; (252) 637-4730

**DHSR/DHHS licensing information, licensed facility information, and survey results available at:**

**[www.ncdhhs.gov](http://www.ncdhhs.gov)**

**For further information and assistance contact:**



**Eastern Carolina Council**

Area Agency on Aging

**Aging Program Consultant- Family Caregiver Resource Specialist**

**(252) 638-3185**

**Long Term Care Ombudsmen:**

**1-800-824-4648**

Angelia Pridgen: (252) 638-3185, ext. 3007

Email: [apridgen@eccog.org](mailto:apridgen@eccog.org)

Colby Smith: (252) 638-3185, ext. 3010

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**Visit us at:**

**[www.eccog.org](http://www.eccog.org)**



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