



JONES COUNTY

FAMILY CAREGIVER SUPPORT PROGRAMS

Coastal Community Action, Inc.: (252) 223-1630; www.coastalca.org

- Address: 303 McQueen Ave, Newport NC
- Services: Senior Companion Programs, retired and senior volunteer programs, HUD Section 8 Rental assistance, weatherization assistance, housing & Home improvement assistance.

Eastern Carolina Council Area Agency on Aging: Contact: (252) 638-3185; www.eccog.org

- Address: 233 Middle Street, 3rd Floor, New Bern NC
- Services: Caregiver information and assistance, caregiver one-on-one options counseling, support and training, information and referral programs, literature, Long Term Care Ombudsmen program, advance care planning and document education and assistance.

Jones County Department of Social Services: (252) 448-2581

- Address: 418 N. Carolina HWY 58 Unit D, Trenton, NC; www.jonescountync.gov
- Services: Caregiver supplemental services, Medicaid Applications, General Resources, Food Stamp Eligibility, In Home Aide Personal Care Services, Legal Assistance, Medicaid Services, Prescription Assistances, and Subsidized Housing.

Jones County Senior Center: (252) 448-1001; www.jonescountync.gov

- Address: 147 Franck's Field Rd, Trenton, NC
- Services: Congregate Meal Site, Home Delivered Meals, activities, fitness, SHIP (Senior Health Insurance Information Program- Medicare assistance), transportation, and classes.

CAREGIVER RESOURCES

- **AARP of North Carolina:** 1-866-389-5650; www.aarp.org
- **Alzheimer's Association: Caregiver help line:** 1-800-272-3900, www.alz.org
- **CARTS Transportation:** (252) 636-4917; www.cravencountync.gov
- **Dementia Alliance of North Carolina: Caregiver assistance line:** 1-800-228-8738; www.dementianc.org
- **International Hearing Society (Hearing Aid Helpline):** 1-800-521-5247

CAREGIVER RESOURCES CON'T

- **Jones County Health Department:** (252) 448-9111
- **Legal Aid of NC:** 1-866-219-5262; www.legallaidnc.org
- **Long Term Care Regional Ombudsman:** Colby Smith, (252)638-3185 or 1-800-824-4648
- **Medicare:** 1-800-633-4227; www.medicare.gov
- **NC Assistive Technology:** (919) 859-8360, www.ncdhhs.gov
- **NC Baptist Aging Ministry (NCBAM):** 1-877-506-2226, www.ncbam.org
- **NC Division of Health & Human Services:** 1-800-662-7030; www.ncdhhs.gov
- **NC Independent Living Program:** 1-877-699-7578
- **NC Lions Foundation (visually and hearing-impaired assistance):** 1-800-521-5247
- **Nursing Home Complaint Hotline:** 1-800-624-3004

- Project C.A.R.E-Caregivers Alternatives to Running on Empty: Amanda Biggs, (252) 414-3230
- Senior Health Insurance Information Program (SHIIP): 1-855-408-1212; www.ncdoi.com/SHIIP
- Social Security Administration: 1-800-772-1213
- U.S. Department of Veterans Affairs: 1-844-698-2311; www.va.gov

TOLL-FREE INDIVIDUAL ASSISTANCE/CRISIS HOTLINES

- Alzheimer’s Foundation of America Caregiver Assistance Line: 1-866-232-8484; www.afadn.org
- Caregiver Connection Assistance Line: 1-866-211-3380
- RHA Health Services, Inc. Mobile Crisis Line: 1-844-709-4097
- Trillium Mobile Crisis Line: 1-877-685-2415, www.trilliumhealthresources.org
- United Way NC211 Helpline: 211; www.nc211.org
- Veterans Crisis Line: 1-800-273-8255; www.va.gov

NC LICENSED HOME CARE & HOME CARE WITH HOSPICE (as of 6/2018, DHHS of 6/2018)

- 3HC: (252) 527-3869
- Kindred at Home: (252) 7 26-9300
- Wilson’s Home Care Agency, Inc.: (252) 743-0320

NC LICENSED-LONG TERM CARE, SKILLED NURSING FACILITIES (as of 6/2018, DHHS)

- Brook Stone Nursing and Rehab Center: 8990 Us-17, Pollocksville NC; (252) 224-0112
DHSR/DHHS facility licensing information, licensed facility information, and survey results available at: www.ncdhhs.gov

For further information and assistance contact:



Aging Program Consultant- Family Caregiver Resource Specialist
(252) 638-3185

Long Term Care Ombudsmen:

1-800-824-4648

Angelia Pridgen: (252) 638-3185, ext. 3007

Email: apridgen@eccog.org

Colby Smith: (252) 638-3185, ext. 3010

Email: csmith@eccog.org

Visit us at:

www.eccog.org



Eastern Carolina Council



Eastern Carolina Council of Governments

Provided By: Eastern Carolina Council Area Agency on Aging, (252) 638-3185
PO Box 1717, New Bern NC 28563, www.eccog.org