

## JONES COUNTY

### Older Adult and Caregiver Resource Sheet

**Coastal Community Action, Inc.:** (252) 223-1630; [www.coastalca.org](http://www.coastalca.org)

- Address: 303 McQueen Ave, Newport NC
- Services: Senior Companion Programs, retired and senior volunteer programs, HUD Section 8 Rental assistance, weatherization assistance, housing & Home improvement assistance.

**Eastern Carolina Council Area Agency on Aging:** (252) 638-3185; [www.eccog.org](http://www.eccog.org)

- Address: 233 Middle Street, 3<sup>rd</sup> Floor, New Bern NC
- Services: Family Caregiver Support Program, Long Term Care Ombudsmen program, education, information, volunteer opportunities, and referral programs.

**Jones County Department of Social Services:** (252) 448-2581; [www.jonescountync.gov](http://www.jonescountync.gov)

- Address: 418 N. Carolina HWY 58 Unit D, Trenton, NC
- Services: Medicaid Services and Medicaid Application, General Resources, Food Stamp Eligibility, In Home Aide Personal Care Services, Legal Assistance, Prescription Assistances, and Subsidized Housing.

**Jones County Senior Center:** (252) 448-1001; [www.jonescountync.gov](http://www.jonescountync.gov)

- Address: 147 Franck's Field Rd, Trenton, NC
- Services: Congregate Meal Site, Home Delivered Meals, activities, fitness, SHIIP (Senior Health Insurance Information Program- Medicare assistance), transportation, and classes.

### RESOURCES

- **AARP of North Carolina:** 1-866-389-5650; [www.aarp.org](http://www.aarp.org)
- **Dementia Alliance of North Carolina:** *Caregiver assistance line:* 1-800-228-8738; [www.dementianc.org](http://www.dementianc.org)
- **International Hearing Society (Hearing Aid Helpline):** 1-800-521-5247
- **Jones County Health Department:** (252) 448-9111
- **Legal Aid of NC:** 1-866-219-5262; [www.legalaidnc.org](http://www.legalaidnc.org)
- **Medicare:** 1-800-633-4227; [www.medicare.gov](http://www.medicare.gov)
- **NC Assistive Technology:** (919) 859-8360, [www.ncdhhs.gov](http://www.ncdhhs.gov)
- **NC Baptist Aging Ministry (NCBAM):** 1-877-506-2226, [www.ncbam.org](http://www.ncbam.org)
- **NC Division of Health & Human Services:** 1-800-662-7030; [www.ncdhhs.gov](http://www.ncdhhs.gov)
- **NC Independent Living Program:** 1-877-699-7578
- **NC Lions Foundation (visually and hearing-impaired assistance):** 1-800-521-5247
- **Nursing Home Complaint Hotline:** 1-800-624-3004
- **Project C.A.R.E-Caregivers Alternatives to Running on Empty:** Amanda Biggs, (252) 414-3230
- **Senior Health Insurance Information Program (SHIIP):** 1-855-408-1212; [www.ncdoi.com/SHIIP](http://www.ncdoi.com/SHIIP)
- **Social Security Administration:** 1-800-772-1213
- **U.S. Department of Veterans Affairs:** 1-844-698-2311; [www.va.gov](http://www.va.gov)

## **TOLL-FREE INDIVIDUAL ASSISTANCE/CRISIS HOTLINES**

- **Alzheimer's Association: Caregiver help line:** 1-800-272-3900, [www.alz.org](http://www.alz.org)
- **Alzheimer's Foundation of America Caregiver Assistance Line:** 1-866-232-8484; [www.afadn.org](http://www.afadn.org)
- **Caregiver Connection Assistance Line:** 1-866-211-3380
- **RHA Health Services, Inc. Mobile Crisis Line:** 1-844-709-4097
- **Trillium Mobile Crisis Line:** 1-877-685-2415, [www.trilliumhealthresources.org](http://www.trilliumhealthresources.org)
- **United Way NC211 Helpline:** 211; [www.nc211.org](http://www.nc211.org)
- **Veterans Crisis Line:** 1-800-273-8255; [www.va.gov](http://www.va.gov)

## **FOOD ASSISTANCE**

- **Food Bank of Central & Eastern North Carolina:** (919) 875-0707
- **Home Delivered and Congregate Meals:** Jones County Senior Center, (252) 448-1001
- **Jones County Community Hope:** (252) 670-7093
- **Maysville United Methodist Church:** (910) 743-3691
- **SNAP Assistance Program:** Jones County Department of Social Services, (252) 448-2581
- **The Filling Station:** (252) 244-1127
- **Trenton Food Pantry:** (252) 723-0049
- **Trenton United Methodist Church Pantry:** (252) 448-1133

## **TRANSPORTATION**

- **CARTS Transportation:** (252) 636-4917; [www.cravencountync.gov](http://www.cravencountync.gov)
- **Coastal Medical Transport:** (844) 294-0999
- **Friendly Medical Transport:** (252) 634-3403

## **Relocation Assistance**

- **Smooth Transitions (Move Management Household Downsizing Estate Dispersal)-** 252-497-7792

## **NC LICENSED HOME CARE & HOME CARE WITH HOSPICE;** <https://info.ncdhhs.gov/dhsr/data/hclist.pdf>

- **3HC:** (252) 527-3869
- **Accommodating Home Care Services, Inc.:** (252) 635-9005
- **CenterWell Home Health:** (252) 224-1012
- **Kindred at Home:** (252) 7 26-9300
- **Wilson's Home Care Agency, Inc.:** (252) 743-0320

## **NC LICENSED FAMILY CARE HOMES;** [Jones-FC-2022.pdf \(eccog.org\)](#)

- **Magnolia Cottage Care #1:** (252) 559-5017
- **Magnolia Cottage Care #2:** (252) 523-0096
- **Magnolia Cottage Care #3:** (252) 523-3297

## **NC LICENSED LONG-TERM CARE, SKILLED NURSING FACILITIES;** [Jones-NH-7.28.2020.docx \(live.com\)](#)

- **Brook Stone Nursing and Rehab Center:** 8990 Us-17, Pollocksville NC; (252) 224-0112

**DHSR/DHHS facility licensing information, licensed facility information, and survey results available at:** [www.ncdhhs.gov](http://www.ncdhhs.gov)

**For further information and assistance contact:**

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**Aging Program Consultant and Family Caregiver Resource Specialist: (252) 638-3185**

**Long Term Care Ombudsmen: (252) 638-3185**

**Visit us at:**

[www.eccog.org](http://www.eccog.org)



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