

LENOIR COUNTY

Older Adult and Caregiver Resource Sheet

Lenoir County Department of Social Services: (252) 559-6400; <http://www.co.lenoir.nc.us/dss.html>

- Address: 130 W King Street, Kinston NC
- Services: Medicaid Applications, Adult Protective Services, food and nutrition services, special needs registry, refugee assistance, work first family assistance, emergency assistance, energy assistance program, food stamps, interpreting services.

Lenoir County Council on Aging (Senior Center): (252) 527-1545; <https://lenoirccoa.org/>

- Address: 112 E. Blount Street, Kinston
- Services: Consumer Directed Caregiver Voucher Program, Powerful Tools for Caregivers Classes, Senior Health Insurance Information Program, Neuse River Senior Games, line dancing, fitness classes, Evidence Based Health Promotion classes, In-Home Aide services, congregate meal programs, home-delivered meals operation fan relief program, caregiver lending library, caregiver support group, information and referral programs, information and referral, legal services, and education programs.

Eastern Carolina Council Area Agency on Aging: (252) 638-3185 www.eccog.org.

- Address: 233 Middle Street, 3rd Floor, New Bern NC
- Services: Long-Term Care Ombudsmen program, education, information, volunteer opportunities, and referral programs.

Coastal Community Action, Inc.: (252) 223-1630; www.coastalca.org

- Address: 303 McQueen Ave, Newport NC
- Services: Senior Companion Program retired and senior volunteer programs, HUD Section 8 Rental assistance, and weatherization assistance.

Green Lamp. Community Action, Inc.: (252) 523-7770; www.coastalca.org

- Address: 309 Summit Ave, Kinston NC
- Services: Foster Grandparents Program, Emergency Solutions Grant Program, case management assistance for low-income families, Adult/Dislocated Workforce Innovations & Opportunity Act.

Carolina Senior Care – New Bern: (252) 597-9008; <https://carolinaseniorcare.org>

- Address: 3681 Neuse Blvd., New Bern, NC
- Services: Primary medical care, physical, occupational and speech rehabilitation therapy, Prescription drugs and durable medical equipment, Preventative services and education, Laboratory services and diagnostic testing, Nursing home care as needed, Recreational activities, Nutritional counseling and meals, Transportation, Caregiver respite, home health care and personal care, Day Center, and In Home Services.

Project Safe and Sound – Kinston Police Department: (252) 939-3790

- Project Safe and Sound is designed for officers to appropriately respond to an individual who is diagnosed with a mental impairment such as autism, schizophrenia, dementia, etc. All information is given on a volunteer basis by the caregiver of the individual. This form will allow officers from the police, fire, EMS, and Communications departments to correctly relay information to all personnel responding to a call involving a particular incident with the individual.

CAREGIVER SUPPORT GROUP

- **1st Tuesday of each month at 6:00 p.m.**-Caregiver Support Group; 112 E. Blount Street, Kinston
- **2nd Thursday of the month at 10:00 a.m.:** Caregiver Support Group; contact Stephanie Pollard at (252) 523-3099

RESOURCES

- **AARP of North Carolina:** 1-866-389-5650; www.aarp.org
- **Dementia Alliance of North Carolina: Caregiver assistance line:** 1-800-228-8738; www.dementianc.org
- **Lenoir County Health Department:** (252) 526-4200
- **International Hearing Society (Hearing Aid Helpline):** 1-800-521-5247
- **Legal Aid of NC:** 1-866-219-5262; www.legalaidnc.org
- **Medicare:** 1-800-633-4227; www.medicare.gov
- **NC Assistive Technology:** (919) 859-8360, www.ncdhhs.gov
- **NC Baptist Aging Ministry (NCBAM):** 1-877-506-2226, www.ncbam.org
- **NC Division of Health & Human Services:** 1-800-662-7030; www.ncdhhs.gov
- **NC Independent Living Program:** 1-877-699-7578
- **NC Lions Foundation (visual and hearing-impaired assistance):** 1-800-521-5247
- **Nursing Home Complaint Hotline:** 1-800-624-3004
- **Project C.A.R.E-Caregivers Alternatives to Running on Empty:** Amanda Biggs, (252) 414-3230
- **Senior Health Insurance Information Program (SHIIP):** 1-855-408-1212; www.ncdoi.com/SHIIP
- **Social Security Administration:** 1-800-772-1213
- **U.S. Department of Veterans Affairs:** 1-844-698-2311; www.va.gov

TOLL-FREE INDIVIDUAL ASSISTANCE/CRISIS HOTLINES

- **Alzheimer's Association: Caregivers help line:** 1-800-272-3900, www.alz.org
- **Alzheimer's Foundation of America Caregiver Assistance Line:** 1-866-232-8484; www.afadn.org
- **Caregiver Connection Assistance Line:** 1-866-211-3380
- **Dementia Alliance of North Carolina: Caregiver assistance line:** 1-800-228-8738
- **RHA Health Services, Inc. Mobile Crisis Line:** 1-844-709-4097
- **Suicide Hotline, National Hotline:** 1-800-273-8255, 988
- **Trillium Mobile Crisis Line:** 1-877-685-2415, www.trilliumhealthresources.org
- **United Way NC211 Helpline:** 211; www.nc211.org
- **Veterans Crisis Line:** 1-800-273-8255; www.va.gov

HOUSING INFORMATION

- **North Carolina Housing Search:** 1-877-428-8844, <https://nchousingsearch.com/>

FOOD ASSISTANCE PROGRAMS

- **Alpha And Omega Church:** 410 E. Washington Ave, Kinston
- **Food Bank:** (252) 752-4996
- **Home Delivered & Congregate Meals Program:** Lenoir County Council on Aging, (252) 527-1545
- **Lancer Food Pantry:** 231 North Carolina HWY 58, Kinston, 252-527-6223 ext. 343
- **Salvation Army of Kinston:** 2110 N. Queen St., Kinston
- **SNAP Assistance:** Lenoir County Department of Social Services, 252-559-6400
- **St. Mark Church Ministries, Inc:** 306 N. Adkins St, Kinston
- **TEFAP Food Bank:** 655 Sussex St., Kinston, 252-686-6918
- **The Church of Faith and Deliverance:** 655 Sussex St., Kinston
- **Three In One Family Center:** 400 E. Grainger Ave, Kinston, 252-266-6655

Provided By: Eastern Carolina Council Area Agency on Aging, (252) 638-3185

PO Box 1717, New Bern NC 28563, www.eccog.org

TRANSPORTATION

- **Coastal Medical Transport:** (844) 294-0999
- **Elite Medical Transportation:** (252) 747-1232
- **H2GO Transportation:** (252) 523-6400
- **Lenoir County Transit (Transportation):** (252) 523-4171

NC LICENSED HOME CARE & HOME CARE: <https://info.ncdhhs.gov/dhsr/data/hclist.pdf>

- **1st Choice, LLC:** (252) 268-3664
- **3HC:** (252) 527-9561
- **A Primary Choice:** (910) 865-3500
- **All-American Home Care, LLC:** (252) 287-7365
- **Bellamy Home Care Services, Inc.:** (252) 361-2189
- **Cardinal Hospice Care:** (910) 989-2682
- **Carolina Home Medical, Inc.:** (252) 233-2323
- **Continum Home Care of Kinston:** (910) 989-2682
- **Down East Medical Supply:** (252) 522-1761
- **Edwards Home Care Services:** (252) 643-2752
- **Gentiva:** (252) 527-2201
- **Heaven's Touch Home Care Services:** (252) 522-5984
- **Home Life Care, Inc.:** (252) 523-5913
- **In Us You Trust Home Care, Inc.:** (252) 523-9283
- **Interim HealthCare-Morris Group, Inc.:** (252) 526-9792
- **Kenova Health Home Care Services:** (252) 522-9151
- **Miracles of Love Home Care, LLC:** (252) 643-2425
- **Precision Home Care:** (252) 327-0982
- **Shipman Family Home Care, Inc.:** (252) 523-0628
- **Supreme Choice Healthcare, LLC:** (252) 268-3503
- **Taylor 5 Home Care Services:** (252) 521-0217
- **Quality Hands Homecare, LLC:** (252) 468-1451
- **Atlantic Home Staffing:** (919) 639-8223
- **Jareh Healthcare Inc:** (919) 957-3354
- **3 Hearts That Care, LLC:** (252) 560-1002
- **Emerge Family Care Inc.:** (919) 501-0098
- **Rose Vista Home Care, LLC:** (252) 549-4910
- **CenterWell Home Health:** (252) 522-1458
- **Supreme Staffing Agency LLC:** (252) 686-2963
- **Synergy Homecare of Kinston:** (252) 675-1470
- **Reliance Staffing Solutions LLC:** (888) 821-1433

NC LICENSED FAMILY CARE HOMES: <https://info.ncdhhs.gov/dhsr/data/fchlist.pdf?ver=2.0>

- **A New Beginning:** (252) 522-5436
- **Ant Mary's Family Care Home #3:** (919) 934-4990
- **Barnes Family Care Home:** (252) 268-6803
- **A New Beginning:** (252) 268-5912
- **Hobbs Helping Hands:** (252) 523-5755
- **Millers Family Care:** (919) 580-8930

NC LICENSED ADULT CARE HOMES (Assisted Living); <https://info.ncdhhs.gov/dhsr/data/ahlist.pdf?ver=1.9>

- Lenoir Assisted Living (dementia unit): 2773 Pinewood Home Road, Pink Hill NC; (252) 568-6167
- Rose Vista Assisted Living: 2130 Rose Vista Rd, Kinston, NC; (252) 522-5783
- Spring Arbor (dementia unit): 3207 Carey Road, Kinston NC; (252) 523-3099
- The Village of Kinston (dementia unit): 1935 Idlewild Road, Kinston NC; (252) 208-7103
- Legacy Memory Care at Kinston: (252) 527-0438

NC LICENSED LONG-TERM CARE, SKILLED NURSING FACILITIES; https://info.ncdhhs.gov/dhsr/data/Nhlist_co.pdf?ver=1.5

- Harmony Hall Nursing and Rehabilitation Center: 312 Warren Ave, Kinston NC; (252) 523-0082
- NC State Veterans Home: 2150 Hull Road, Kinston NC; (252) 939-8006
- Signature health CARE of Kinston: 907 Cunningham Road, Kinston; (252) 527-5146

Long-Term Care Ombudsman Program: 252-638-3185

DHSR/DHHS licensing information, licensed facility information, and survey results available at:
www.ncdhhs.gov

Nursing Home Care Comparison
<https://www.medicare.gov/care-compare/?providerType=NursingHome&redirect=true>

Visit us at:

www.eccog.org



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