

JONES COUNTY

Older Adult and Caregiver Resource Sheet

Coastal Community Action, Inc.: (252) 223-1630; www.coastalca.org

- Address: 303 McQueen Ave, Newport NC
- Services: Senior Companion Program retired and senior volunteer programs, Foster Grandparent Program, HUD Section 8 Rental assistance, weatherization assistance, and heating and air repair/replacement.

Eastern Carolina Council Area Agency on Aging: (252) 638-3185; www.eccog.org

- Address: 233 Middle Street, 3rd Floor, New Bern NC
- Services: Long-Term Care Ombudsmen program, education, information, volunteer opportunities, and referral programs.

Jones County Department of Social Services: (252) 448-2581; www.jonescountync.gov

- Address: 418 N. Carolina HWY 58 Unit D, Trenton, NC
- Services: Medicaid Services and Medicaid Application, General Resources, Food Stamp Eligibility, etc.

Jones County Senior Center: (252) 448-1001; www.jonescountync.gov

- Address: 147 Franck's Field Rd, Trenton, NC
- Services: Congregate Meal Site, Home Delivered Meals, activities, fitness, SHIP (Senior Health Insurance Information Program- Medicare assistance), Family Caregiver Support Program services, In-Home Aide Programs, and classes.

Carolina Senior Care – New Bern: (252) 597-9008; <https://carolinaseniorcare.org>

- Address: 3681 Neuse Blvd., New Bern, NC
- Services: Primary medical care, Nursing care, Physical, occupational and speech rehabilitation therapy, Prescription drugs and durable medical equipment, Preventative services and education, Laboratory services and diagnostic testing, Ambulance services, Nursing home care as needed, Recreational activities, Social services, Nutritional counseling and meals, Transportation, Caregiver respite, Home health care and personal care, End-of-life care, Day Center, and In Home Services.

CAREGIVER SUPPORT GROUPS

- **2nd Thursday of the month at 4:00 pm;** Jones County Senior Center, 147 Francks Field Rd, Trenton

RESOURCES

- **AARP of North Carolina:** 1-866-389-5650; www.aarp.org
- **Dementia Alliance of North Carolina: Caregiver assistance line:** 1-800-228-8738; www.dementianc.org
- **International Hearing Society (Hearing Aid Helpline):** 1-800-521-5247
- **Jones County Health Department:** (252) 448-9111
- **Legal Aid of NC:** 1-866-219-5262; www.legalaidnc.org
- **Medicare:** 1-800-633-4227; www.medicare.gov
- **NC Assistive Technology:** (919) 859-8360, www.ncdhhs.gov

- **NC Baptist Aging Ministry (NCBAM):** 1-877-506-2226, www.ncbam.org
- **NC Division of Health & Human Services:** 1-800-662-7030; www.ncdhhs.gov
- **NC Independent Living Program:** 1-877-699-7578
- **NC Lions Foundation (visually and hearing-impaired assistance):** 1-800-521-5247
- **Nursing Home Complaint Hotline:** 1-800-624-3004
- **Project C.A.R.E-Caregivers Alternatives to Running on Empty:** Amanda Biggs, (252) 414-3230
- **Senior Health Insurance Information Program (SHIIP):** 1-855-408-1212; www.ncdoi.com/SHIIP
- **Social Security Administration:** 1-800-772-1213
- **U.S. Department of Veterans Affairs:** 1-844-698-2311; www.va.gov

TOLL-FREE INDIVIDUAL ASSISTANCE/CRISIS HOTLINES

- **Alzheimer's Association: Caregivers help line:** 1-800-272-3900, www.alz.org
- **Alzheimer's Foundation of America Caregiver Assistance Line:** 1-866-232-8484; www.afadn.org
- **Caregiver Connection Assistance Line:** 1-866-211-3380
- **Dementia Alliance of North Carolina: Caregiver assistance line:** 1-800-228-8738
- **RHA Health Services, Inc. Mobile Crisis Line:** 1-844-709-4097
- **Suicide Hotline, National Hotline:** 1-800-273-8255, 988
- **Trillium Mobile Crisis Line:** 1-877-685-2415, www.trilliumhealthresources.org
- **United Way NC211 Helpline:** 211; www.nc211.org
- **Veterans Crisis Line:** 1-800-273-8255; www.va.gov

HOUSING INFORMATION

- **North Carolina Housing Search:** 1-877-428-8844, <https://nchousingsearch.com/>

FOOD ASSISTANCE

- **Food Bank of Central & Eastern North Carolina:** (919) 875-0707
- **Home Delivered and Congregate Meals:** Jones County Senior Center, (252) 448-1001
- **Jones County Community Hope:** (252) 670-7093
- **Maysville United Methodist Church:** (910) 743-3691
- **SNAP Assistance Program:** Jones County Department of Social Services, (252) 448-2581
- **The Filling Station:** (252) 244-1127
- **Trenton Food Pantry:** (252) 723-0049
- **Trenton United Methodist Church Pantry:** (252) 448-1133

TRANSPORTATION

- **CARTS Transportation:** (252) 636-4917; www.cravencountync.gov
- **Coastal Medical Transport:** (844) 294-0999
- **Friendly Medical Transport:** (252) 634-3403
- **Elite Medical Transport:** (252) 747-1232

Relocation Assistance

- **Smooth Transitions (Move Management Household Downsizing Estate Dispersal)-** 252-497-7792

NC LICENSED HOME CARE; <https://info.ncdhhs.gov/dhsr/data/hclist.pdf>

- **3HC:** (252) 527-3869
- **A Peaceful Place Home Care:** (252) 512-4434
- **CenterWell Home Health:** (252) 224-1012
- **Wilson's Home Care Agency, Inc.:** (910) 743-0320

NC LICENSED FAMILY CARE HOMES; <https://info.ncdhhs.gov/dhsr/data/fchlist.pdf>

- Magnolia Cottage Care #1: (252) 523-3297
- Magnolia Cottage Care #2: (252) 523-3297
- Magnolia Cottage Care #3: (252) 523-3297

NC LICENSED LONG-TERM CARE, SKILLED NURSING FACILITIES; https://info.ncdhhs.gov/dhsr/data/Nhlist_co.pdf

- Brook Stone Nursing and Rehab Center: 8990 Us-17, Pollocksville NC; (252) 224-0112

Long-Term Care Ombudsman Program: 252-638-3185

DHSR/DHHS licensing information, licensed facility information, and survey results available at:
www.ncdhhs.gov

Nursing Home Care-Comparison
<https://www.medicare.gov/care-compare/?providerType=NursingHome&redirect=true>

Visit us at: www.eccog.org.



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